





Getting started with the Co-op

We're glad you're interested in becoming one of Co-op's vendors. This pack is here to let you know what matters to us when we're considering a vendor, how our business works and what specifications you'll need meet to work with us.

If you want to enter an agreement with us, you have to sign up to our:

Click on the underlined text, they're links

- 1. Standard Terms and Conditions; and
- 2. Charges Matrix

You'll also have to make sure you can comply with the specifications set out in our <u>Supplier Guidelines</u>. You'll need to read through these documents carefully, to make sure we can work together.

Here are a few requirements you should know about right away:

- all our vendors have to invoice using EDI (<u>Supplier</u> <u>Guidelines</u>, p.5)
- some of our suppliers consent to good faith receiving (GFR) as part of their supply agreement (<u>Supplier</u> <u>Guidelines</u>, p.25)
- all our vendors have to be accredited to BRC Grade A or B (<u>Supplier Guidelines</u>, p.5)
- All our vendors must be registered on MyCore following site approval, and compliant with Codes of Practice by product launch (<u>Supplier Guidelines</u>, p.5)

As required as part 6 (e) of "The Groceries (Supply Chain Practices) Market Investigation Order 2009", the identity and contact details of the GSCOP Adjudicator (referred to in the Order as the Ombudsman) is below for your information:

Groceries Code Adjudicator (GCA)

Enquiries@GroceriesCode.gov.uk
7th Floor, The Cabot
25 Cabot Square
London
E14 4QZ

Click here for our full GSCOP contact information and reminder of your rights and protections.





Any questions? supplierengagement@coop.co.uk

